



# PROVIDER ALERT

## Case Consultation

March 1, 2019

Dear Providers,

Thank you for your partnership as we have expanded services offered to adolescent Medicaid members through the Youth Empowerment Services Program. In July 2018, we were excited to offer the ability for providers to bill for the case consultation service. We regret to notify you that, upon review of the State Plan Amendment which included this service, the Centers for Medicare and Medicaid Services (CMS) provided guidance to Idaho Medicaid that Case Consultation (90882) is not approved and must be removed from the State Plan.

Per the communication with Idaho Medicaid, CMS stated that it does not reimburse for provider consultation. It is considered a routine function, not a direct medical service to the beneficiary, and therefore is not a standalone service eligible for reimbursement.

Though we do understand that some activities that you are often required to conduct to ensure quality care for your members that are not billable, in accordance with this guidance from CMS, Optum Idaho will not be able to reimburse claims for Case Consultation (90882), **effective April 1, 2019**. Claims submitted for dates of service for Case Consultation (90882) on or after this date will be denied. An updated fee schedule, with the Case Consultation service removed is attached.

If you have further questions, please contact your Regional Network Manager.

Thank you,

The Optum Idaho Team